## **FORM** D24/01 FEEDBACK (GENERAL)



NITA has a commitment to gathering feedback from its students and other stakeholders such as its staff and industry representatives on the quality of training and assessment being undertaken by trainees and their overall experience. This includes employers', workplace supervisors' and industry's perceptions of the quality and effectiveness of NITA courses and resources, together with their overall experience in dealing with NITA in its support of their workforce skills needs.

In accordance with NITA's Commitment to Quality, feedback collected with this form is recorded on NITA's Continuous Improvement Register for improvements to our service delivery and program.

We welcome and value all feedback for NITA. If you have **constructive feedback relating to NITA's registered training program, its resources, classroom and on-the-job training, supervising trainees in the workplace or a suggestion for improvement,** please print, complete and submit this Form to NITA's Programs and Compliance Coordinator - <u>notices@nita.edu.au</u>

Date		
Name (optional)		
I am (Please tick)	□ a student	
	an employer	
	a workplace supervisor	
	another important stakeholder	
	a NITA staff member	
Feedback:		
Would you like to be contacted to further discuss your feedback?		□ Yes
		□ No

If you are seeking to lodge a complaint or appeal, please refer to the NITA website to access our

## **Complaints and Appeals Policy and Procedure**

## www.nita.edu.au

NATIONAL INDIGENOUS TRAINING ACADEMY D24-01 Feedback Template (General) v2 approved by: NITA National Programs Manager

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